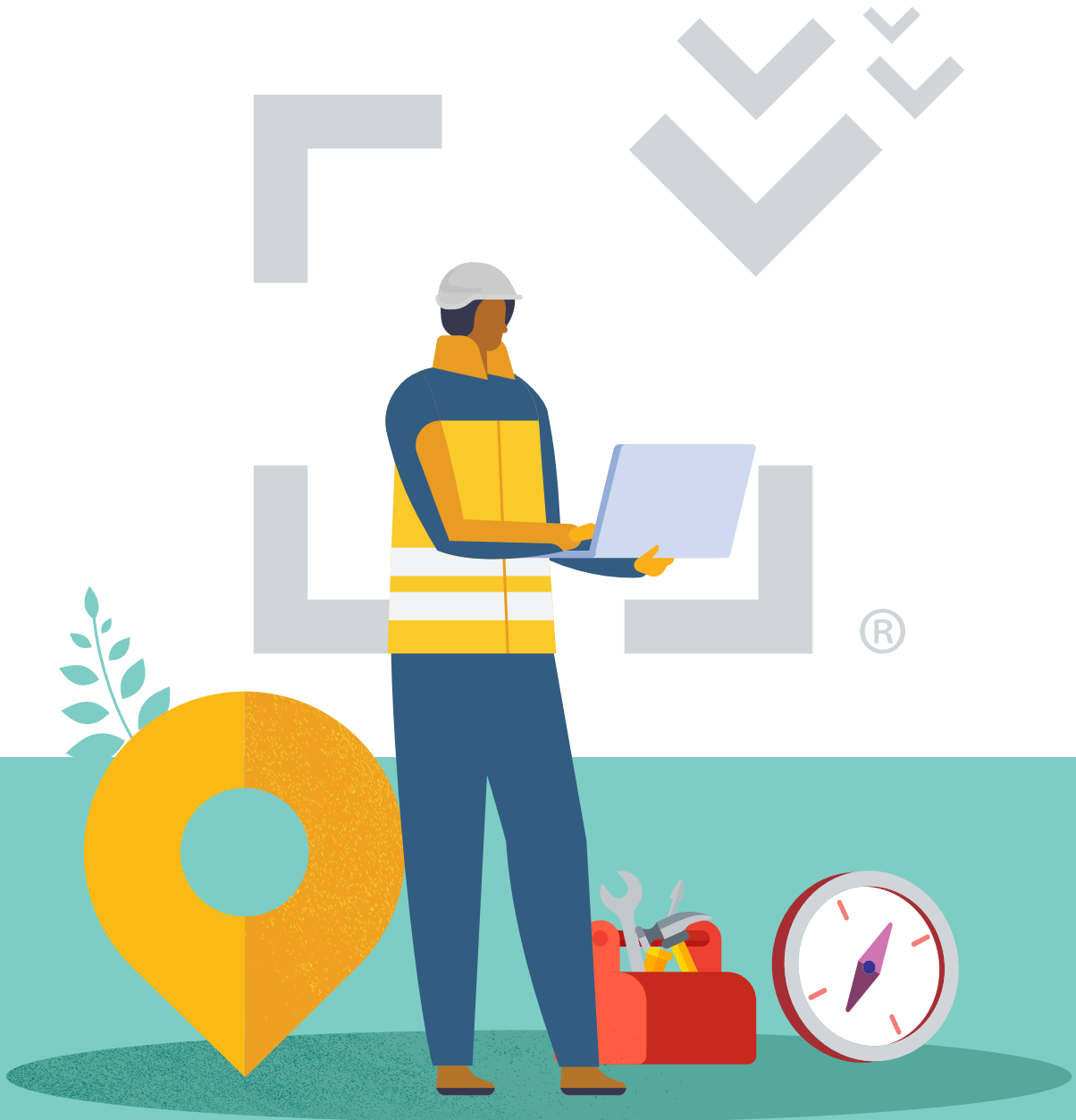


Travel Assistance Services



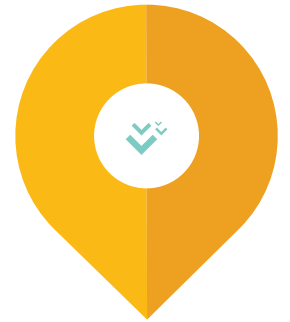
WWW.IMGLOBAL.COM



Travel Assistance Services



Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing IMG's extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide high-quality care you can depend on.



EMERGENCY MEDICAL TRANSPORT SERVICES

Dispatch of a Physician

Emergency Medical Evacuation

Services for Medical Repatriation

Return of Dependent Children

Repatriation of Remains

Return of Travel Companion

Visit of a Family Member or Friend

Vehicle Return Services



MEDICAL ASSISTANCE SERVICES

Convalescence Arrangements

Outpatient Services

Interpretation Services

Replacement of Medical Devices

Direct Billing

Telephone Interpretation

Pre-Authorization

Medical Referrals

Dental Referrals

Medical Monitoring

Cost Management

General Medical Advice

Prescription Transfer



Travel Assistance Services



■ IMG TRAVEL INTELLIGENCE

Minimize potential travel issues and destination-specific risks with travel intelligence through the MyIMG Mobile App it ensures 24/7 assistance is always within reach—wherever you are in the world. Before your next trip, follow these steps to get set up.

IMG Travel Intelligence provides 24/7 support and allows you to:

- » Stay up-to-date on global developments with timely alerts about security and travel-related incidents nearby
- » Access detailed country and city intelligence, such as risk ratings, travel advisories, political and security concerns, travel logistics, cultural norms, weather threats, and location-specific health intelligence
- » Receive immediate assistance in the event of a crisis via the in-app emergency hotline
- » Stay informed of travel disruptions, including airline delays and cancellations
- » Access pre-trip checklists, including reminders to prepare and store travel documents pertaining to the destination
- » Locate hospitals, police stations, and other safe haven information, as well as local emergency phone numbers

■ DOWNLOAD THE IMG MOBILE APP!

Step 1: Register with IMG

- » Go to <http://www.imglobal.com/member/login>
- » Click on “create an account”
- » Enter your referral code SIGNALGOVCON
- » Click “continue” to enter your personal information, email address, and to create a password



Step 2: Download the mobile app

- » Download “IMG Mobile” from your app store on your iPhone or android device
- » Enter your user name and password details from Step 1





Travel Assistance Services

NOTE:

IMG will provide emergency medical assistance services outlined in this document. Any expenses related to these services would be the responsibility of the insurer or Group. Emergency medical services must be arranged by IMG designated personnel to be eligible for services under this program. All services must be provided or coordinated by IMG. Evacuation services are provided to the nearest safe location and then to your resident country, if needed. Services are not available to the extent they would expose IMG or any of its insurers to any sanction, prohibition or restriction under U.N. resolutions or the trade or economic sanctions, laws or regulations of the E.U., U.K., or U.S.A. Please review the services agreement for complete details.



Please cut out and fold in half.

INTERNATIONAL MEDICAL GROUP®
TRAVEL ASSISTANCE PROGRAM

From anywhere in the world:

+1 (317) 586-2955

assist@imglobal.com



Company _____

Control _____

This is not a medical insurance card. Valid until termination of policy.

Attention

THIS IS NOT A MEDICAL INSURANCE CARD

The participant is entitled to IMG Assistance Services.

El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG.

Le participant a droit aux services de voyage et d'assistance médicale IMG.

参与者有权享受IMG旅行和医疗援助服务。

W W W . I M G G L O B A L . C O M

*All services must be provided by International Medical Group (IMG).
No claims for reimbursement will be accepted.*